

Your Starlink Mini arrives **activated and ready to use** — service is already on the SirReel account, so there's nothing to sign up for and no bill to set up. The dish has a **Wi-Fi router built in**. Most crews are online in under 10 minutes.

IN THE CASE 1 Starlink Mini dish (folding kickstand built in) · 1 power supply + AC cord · 1 long DC power cable · 1 hard carry case · 1 Mini Router + power adapter (*optional — some kits only*)

1 Put it outside, facing north

Set the Mini **outdoors on a flat surface** — ground, apple box, cart lid — flip out the kickstand, and aim the face **up at the sky and toward the north**.

A **clear, open view of the sky matters more than exact aim**. Glass doesn't work — it has to be fully outside.

3 Join the Wi-Fi

On your phone or laptop, open Wi-Fi settings and pick the SirReel network for your unit — it's named **SirReel** followed by the unit number.

The **network name and password are printed on the label on your case**, and on the setup card packed with it. Please **don't change them** — the next crew needs to get on. Can't find the label? Call us and we'll read them to you.

2 Plug it in

Run the DC cable from the dish to the power supply, then plug the power supply into **standard 110V AC** — house power, genny, or a distro drop.

Lights and a faint fan mean it's booting. **Give it 5–10 minutes** on the first power-up while it finds satellites. Leave it alone during this.

4 Confirm you're online

Open a browser and load any normal site. If it loads, you're up — hand the Wi-Fi name and password to the rest of the crew.

Optional: the free **Starlink app** (iOS / Android) shows live speed and outages, and its **obstruction checker** will confirm the best aim for your exact spot.

OPTIONAL Mini Router *Only if one is packed in your case — if there isn't one, skip this entirely.*

1 Plug it in

Any standard 110V outlet — inside the production office, trailer, or tent. It takes 2–3 minutes to power up and link to the dish.

2 Keep it close

Place it **within about 25 ft of the Starlink Mini**, as close to line-of-sight as you can. Truck walls, containers, and stucco cut that range hard.

3 Connect the same way

It extends the **same SirReel1 network** — same name, same password, just better coverage indoors and away from the dish.



AIM IT NORTH

Standard for the LA area. Clear sky beats perfect aim — the Starlink app confirms.

Works great

- ✓ Open ground, parking lot, or field
- ✓ On top of a cart, case, or apple box
- ✓ Rooftop or an open balcony rail
- ✓ Well clear of the treeline, in the open

Won't work

- ✗ Indoors, or inside a truck or trailer
- ✗ Under a tent, awning, or stage roof
- ✗ Inside a window — glass blocks the signal
- ✗ Under trees, or tight against a building

IF SOMETHING'S NOT WORKING

Your network doesn't show up Confirm power at the outlet and that both ends of the DC cable are fully seated. Wait a full 5 minutes after plugging in before you go looking.

Connected, but no internet Almost always the sky view. Move the dish away from trees, tents, and structures — even a branch overhead matters — then wait 2–3 minutes.

Keeps cutting in and out Partial obstruction, or the dish got bumped off level. Re-place it in the open on a flat, stable surface.

Weak signal indoors If you have the optional Mini Router, move it closer to the dish. Without one, you're relying on the dish's own Wi-Fi — work nearer to it.

Slow with the whole crew on It's one shared connection. Ask people to pause cloud syncs, dailies uploads, and streaming while someone needs the bandwidth.

Still stuck? Unplug it, wait 30 seconds, plug it back in and give it 5 minutes. If that doesn't do it, call us — number below.

BEFORE YOU SEND IT BACK

- ☐ Wipe off dirt, mud, and water — **dry before packing**
- ☐ Fold the kickstand flat against the dish
- ☐ Coil the DC cable loosely — **no tight wraps or kinks**
- ☐ Power supply and AC cord back in the case
- ☐ **Mini Router + adapter** back in the case, if you got one
- ☐ Latch the case shut before it goes on the truck

Rain is fine. The dish is weather-rated and can stay out in the wet. The Mini Router is not — keep it indoors and dry.

Don't factory-reset anything or change the Wi-Fi settings. It's tied to the SirReel service account, and a reset takes it offline for everyone.

Damage or loss? Call us the same day — always easier than a surprise at check-in.